



**To make a report of abuse or neglect:
1.800.352.6513**

What information do I need to provide when calling Centralized Intake?

- Demographic information of the victim(s)
- Type of abuse or neglect suspected
- Is the victim in imminent danger?
- Location of the victim and caregivers
- Is there a protective caregiver present?
- Does the alleged perpetrator have access to the victim?
- General functioning of victim and caregivers
- Any safety threats for first responders

Mandated reporters:

Anyone may report suspected abuse or neglect. However, under WV Code §49-6A-2, certain persons are mandated reporters and required to make a report. These persons are:

- Child care or foster care workers
- Christian Science practitioners
- Circuit court judges, family court judges, or magistrates
- Commercial film or photographic print processors
- Emergency medical services personnel
- Employee, coach, or volunteer of an entity that provides organized activities for children
- Employees of the Division of Juvenile Services
- Humane officers
- Medical, dental, or mental health professionals
- Members of the clergy
- Peace officers or law enforcement officials
- Religious healers
- School teachers and other school personnel
- Social Service Workers
- Youth camp administrators or counselors



Report NOW under the following circumstances:

In any case where a mandated reporter believes the child suffered serious physical abuse, the reporter shall immediately make a report to the West Virginia State Police and any law enforcement agency having jurisdiction to investigate the report.

Also, any person over the age of 18 who receives information from a credible witness or observes any sexual abuse or sexual assault of a child, shall immediately and not more than 24 hours report the circumstances to the Department of Health and Human Resources and the West Virginia State Police or other law enforcement agency having jurisdiction to investigate the report.

If the reporter feels making a report of sexual abuse will expose himself or herself, the child, the reporter's children or other children in the subject's household to an increased threat of serious bodily injury, the individual may delay the report while he or she takes measure to remove himself or herself or the affected children from the perceived threat of additional harm. The individual must make the report as soon as practical after the threat of harm has been reduced.

Am I protected if I make a report?

Under WV Code §49-6A-6 persons making a report in good faith are immune from civil or criminal liability.

Disclosures

When body safety education is delivered, the increased likelihood of disclosures of possible abuse is a reality. Educators and administrators should be prepared for potential disclosures and be able to respond appropriately.

If a Child Discloses:

DO:

- Remain calm.
- Believe the child.
- Allow the child to talk.
- Show interest and concern.
- Reassure and support the child.
- Take immediate action. It could save a child's life.

DON'T:

- Panic or overreact.
 - Press the child to talk.
 - Promise anything you can't control.
 - Confront the offender.
 - Blame or minimize the child's feelings.
 - Overwhelm the child with questions.
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