**Components of the Communication Matrix**

**24 Specific Messages**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Level** | **Refuse** | **Obtain** | **Social** | **Information** |
| **I** | * Expresses Discomfort | * Expresses comfort | * Expresses interest in other people |  |
| **II** | * Protests | * Continues an action * Obtains more of something | * Attracts Attention |  |
| **III** | * Refuses or rejects something | * Requests more of an action * Requests a new action * Requests more of an object * Makes choices * Requests a new object | * Requests attention * Shows affection |  |
| **IV** | * Greets people * Offers things or shares * Directs someone’s attention to something * Uses polite social forms | * Answers “yes” and “no” questions * Asks questions |
| **V** | * Requests objects that are absent | * Names things or people * Makes comments |
| **VI** |
| **VII** |