**Components of the Communication Matrix**

**24 Specific Messages**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Level** | **Refuse** | **Obtain** | **Social**  | **Information** |
| **I** | * Expresses Discomfort
 | * Expresses comfort
 | * Expresses interest in other people
 |  |
| **II** | * Protests
 | * Continues an action
* Obtains more of something
 | * Attracts Attention
 |  |
| **III** | * Refuses or rejects something
 | * Requests more of an action
* Requests a new action
* Requests more of an object
* Makes choices
* Requests a new object
 | * Requests attention
* Shows affection
 |  |
| **IV** | * Greets people
* Offers things or shares
* Directs someone’s attention to something
* Uses polite social forms
 | * Answers “yes” and “no” questions
* Asks questions
 |
| **V** | * Requests objects that are absent
 | * Names things or people
* Makes comments
 |
| **VI** |
| **VII** |